

## Sales Sheet

Product information	Product description
Product name	Krungthai Home Plus Debit Card
Product type	Debit Card (With personal insurance coverage)
Card Usage limit	• Cash withdrawal up to 500,000 baht / card / day.
(Baht)	<ul> <li>Money Transfer up to 500,000 baht/day</li> </ul>
Customers can adjust	<ul> <li>Purchase for goods or services via EDC machine or E-Commerce up to</li> </ul>
usage limit. But not	1,500,000 Baht/card/day
exceeding the	
maximum limit	
Conditions	<ul> <li>Applicants must be at least 15 – 75 years of age.</li> </ul>
	• A maximum of 1 card can be created / 1 person.
	<ul> <li>Joint account or an account with more than one participant opened, cannot</li> </ul>
	apply for the card.
	• Debit cards can be linked to 1 primary account with 1 savings account and / or
	1 current account and can bind 1 secondary accounts with tax-free fixed
	deposit accounts to view the balance.
	• End of coverage upon the bank is unable to deduct the annual service fee and
	/ or the deposit account is closed and / or the card is canceled.
	<ul> <li>The card is valid for 5 years from the manufacturing month.</li> </ul>
Deposit / withdrawal /	<ul> <li>Withdraw / transfer and other transactions specified by the bank via</li> </ul>
transfer conditions	Krungthai Bank's ATM / ADM and other banks with ATM POOL symbols.
Benefits and other	<ul> <li>Pay for goods and services on behalf of cash via EDC machines at point</li> </ul>
conditions	of sale locations with Visa symbols for merchants nationwide and
	worldwide 24 hours a day.
	Use of card service at a local ATM / ADM
	Transactions of cash withdrawal / transfer in the same district at Krung
	Thai Bank ATM / ADM for free of charge.
	Transfers funds across districts at Krungthai Bank's ATM / ADM, first
	service of the month is free of charge, the second service onwards of the
	month is 10 baht / transaction.
	Withdrawal transactions across district areas at ATM / ADM, Krung Thai     Dank 15 habt / transaction
	<ul> <li>Bank 15 baht / transaction.</li> <li>Cross-provincial money transfer at another bank ATM / ADM.</li> </ul>
	<ul> <li>Cross-provincial money transfer at another bank ATM / ADM.</li> <li>10 baht per ten thousand, the excess is calculated according to the main</li> </ul>
	number thousand, 1 baht per thousand, fraction of the thousand is not
	charged.
	- Bank network usage fee 10 baht / transaction
	- Minimum service fee 20 baht / transaction
	- Service fee up to 1,000 baht / transaction
	<ul> <li>Withdrawal transactions across provinces at other bank ATMs is 20 baht</li> </ul>
	/ transaction

Initial fee (Baht) Annual Fee (baht)	<ul> <li>Withdrawal transactions in the same province at another bank's ATM, free of charge.</li> <li>In case the customer uses the card at another bank ATM / ADM more than 4 times per month, from the 5th times onward in that month, the service fee is 10 baht / transaction</li> <li>100 Baht</li> <li>1,599 baht per year (consisting of card service fee of 200 baht, insurance</li> </ul>
	premium and other coverage, and other privileges as specified by the bank of
	1,399 baht) annual service charge for the next year shall be charged for direct debit on the 1st year anniversary from the card application date. If there is
	insufficient funds in the client's account to pay the entire annual service fee, the card will become invalid and will not be protected until a service charge has
	been reached. The system will charge the service fee for the next 60 days until
	the annual service fee can be deducted. If the system is still unable to collect
	the annual service fee in full amount the bank will automatically cancel the
Cond la sue sue Fac	card.
Card Issuance Fee Reset Pin Issuance Fee	100 Baht/ time Posot pin is free of charge at the bank
Service Charges in	<ul> <li>Reset pin is free of charge at the bank.</li> <li>Overseas balance inquiry service fee 15 baht per transaction.</li> </ul>
Foreign Currency	<ul> <li>Foreign withdrawal fee 100 baht per transaction.</li> </ul>
	• Exchange rates arising from the payment of goods and services are billed in
	Thai baht based on Visa card's central exchange rate, which includes a
	currency conversion risk of not more than 2.5% of the transaction amount.
	<ul> <li>The card is valid for 5 years from the manufacturing month.</li> </ul>
	( In case of CROSS BORDER SERVICE list, only successful items will be charged )
Liability of cardholder	• In case the card is lost or been stolen or damaged or unusable or in any case,
in case of loss of card	the cardholder can notify, suspend or request temporary suspension of the
	card by phone or by other communication tools or other methods, which can
	be contacted in a similar way <b>at Krungthai Call Center at 02-111-1111 (24 hours</b> <b>a day) or at the head office or at any branch office (during business hours)</b>
	<ul> <li>If there is any damage that occurs during the period from the loss of the card</li> </ul>
	until the bank has completely freeze or suspended the use of the card. The
	cardholder is liable for any damage that occurs after the 5-minute period
	from the time the bank is notified, the cardholder is not liable to reimburse
	the bank in any way unless the damage or the obligation that occurs, it is the
	action of the cardholder himself.
Services Channels	<ul> <li>Services can be contacted at any branch offices of the Bank</li> </ul>
	• Krungthai Contact Center โทร. 02-111-1111
	• e-Mail : <u>Call.CallCenter@krungthai.com</u>
	Facebook/Twitter/Youtube/LINE/ Instagram : by typing the word
Notifications of Char	"Krungthai Care"
Notifications of Change in Service Conditions or	In case of any changes to conditions and Fees related to Card that are disadvantageous to customers, the Bank will notify the Cardholder no less than
Key Reminders	30 days in advance.
Caution	• The applicant must keep the card number, expiration date and CVC number
	confidential, without letting others know and / or allowing others to use it.

	• After the customer acknowledges that the debit card has been lost or stolen, customers should notify the bank immediately to process the card suspension.
	<ul> <li>If the pin is entered incorrectly for more than 3 times in a row, the card will</li> </ul>
	be automatically suspended. Customers should contact the bank to release
	the card suspension and can request to reset the pin free of charge.
	• Any cancellation of the debit card service can be made at a branch.
	• Transactions across districts, additional fees may apply and conditions are as
	specified by the bank.
Insurance Type	Personal Accident insurance
	Household Insurance Policy
Name of Insurance	Dhipaya Insurance Public Company Limited
Company	
Insurance Coverage	Coverage amount caused by accident is up to 200,000 Bath
Amount	
Insurance Coverage	Coverage start date : As of applying date
Condition	Coverage end date : Until cancellation of card using (renewal 1 time a year)
	The Insured : A person of age 15-75 years old or ending as of next card payment
	due date
	Coverages
	Section 1 Coverage for Card Holder Accident Insurance Policy
	1.Loss of Life, Dismemberment, Loss of Sight or Permanent Disability caused by
	1.1 Accident (Including murder and assault) THB 200,000
	1.2 Riding or traveling on a motorcycle THB 60,000
	2.Medical expense per accident (no limit of numbers of times, including murder
	and assault, riding or traveling on a motorcycle) THB 10,000
	Section 2 Coverage for Household Insurance Policy
	Loss or damage to the insured property within the building including insured
	property within the premise caused by
	1.Fire, Lightning, Explosion, Vehicle Impact, Aircraft and Water Damage THB
	200,000
	2. Windstorm, Flood, Earthquake and Hail combined in single limit (be part of
	item no.1) THB 20,000
	Home Assistance for 24-hour emergency services (Call 02305 8774)
	1. Air conditioning issue
	2. Plumbing issue
	3. Electrical issue
	4. Refrigerator/freezer/heater issue
	5. Animal invasion
	6. Spare house keys and spare car keys: delivery of spare keys within 20 km.
	Remark: Service is within the limit of 1000 Baht including 24-hour service fee.
	Limited to 2 times a year.

	Condition and Exclusion
	1. Applicants must be at least 15 – 75 years of age, healthy, no part is
	disabled or insane, as well as no congenital disease.
	2.In case the Insure has lost his/her arm, leg or eye sight before the policy
	effective date, the company will compensate only for any organs which are in
	perfect condition at the policy effective date.
	3.1 cardholder can hold this card with a maximum of 1 card. Coverage is 1 card
	per 1 insured.
	4. In the event that one Krungthai Home Plus debit card has more than one
	account opening, the company reserves the right not to provide protection
	under this policy.
	5. The insured property must be within class 1 construction - with concrete
	or brick wall for more than 80% of the total area or class 2 construction -
	with concrete or brick wall for more than 50% - 80% of the total area.
	6. The insured property must be within the territory of Thailand.
	7.Coverage for basic fire insurance will be protected only when The cardholder
	must be the person who owns the house. being a tenant or is a stakeholder in
	the insured property, as the case may be, by specifying the location of the
	insured property clearly
	8. The company reserves the right to change the list of hospitals and clinics in
	the network. without informing the insured
	9. Benefit and coverage are subject to the terms and conditions of the
	insurance policy by the company. Dhipaya Insurance Public Company Limited.
	Remarks: For more details please see in the card booklet. Coverages and benefits
	of this Insurance are subject to terms and conditions of the insurance policy of
	Dhipaya Insurance Public Company Limited
How to request for	• Contact and send the document requesting for compensation to Krungthai
compensation	Bank
	• or contact the Insurance Company directly at Dhipaya Insurance Plc. Personal
	Health and Accident Claims Department 1115 Rama 3 Road, Chong Nonsi
	Subdistrict, Yannawa District, Bangkok 10120 Call 1736
	• In case of Medical expense contact Thaire Services Company Limited Head
	Office 48/16 Soi Rajchadapisek 20, Rajchadapisek Road, Samsennok, Huaykwang,
Contact Channels	Bangkok 10310 Fax0 2660 1290 Email: TPA_CS@thirdpartyadmin.co.th
Contact Channels	Dhipaya Insurance Plc. Tel. 1736
	Website : www.dhipaya.co.th
	Application : TIP Flash Claim