

Sales Sheet

Krungthai Travel UnionPay (UPI) Debit Card

Product Type Debit Card and Supported top up / exchange rate CNY Usage Limit (Baht) Conditions Product Type Debit Card and Supported top up / exchange rate CNY Payments limit 1,500,000 Baht/Card/Day Payments limit 1,500,000 Baht/Card/Day It is a debit card linked with Thai Baht deposit account, buy and sell currencies, check your balance, activate and deactivate the card by yourself via bank's mobile application. Use 6-digit PIN / signature as security for transactions. The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currency will be rejected. Purchase products and services at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions	Product information	รายละเอียดผลิตภัณฑ์
Usage Limit (Baht) - Cash withdrawal limit 200,000 Baht/Card/Day - Payments limit 1,500,000 Baht/Card/Day - Payments limit 1,500,000 Baht/Card/Day - Payments limit 1,500,000 Baht/Card/Day - It is a debit card linked with Thai Baht deposit account, buy and sell currencies, check your balance, activate and deactivate the card by yourself via bank's mobile application Use 6-digit PIN / signature as security for transactions The maximum amount of all currencies, all types of travel card 5 Million Baht Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce Withdraw cash at worldwide UnionPay's ATMs Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk - Deposit/Withdraw/Transfer Conditions - Privilege and Other conditions - The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself	Product Name	Krungthai Travel UnionPay (UPI) Debit Card
Payments limit 1,500,000 Baht/Card/Day It is a debit card linked with Thai Baht deposit account, buy and sell currencies, check your balance, activate and deactivate the card by yourself via bank's mobile application. Use 6-digit PIN / signature as security for transactions. The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions	Product Type	Debit Card and Supported top up / exchange rate CNY
 It is a debit card linked with Thai Baht deposit account, buy and sell currencies, check your balance, activate and deactivate the card by yourself via bank's mobile application. Use 6-digit PIN / signature as security for transactions. The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's s merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/ UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself 	Usage Limit (Baht)	Cash withdrawal limit 200,000 Baht/Card/Day
sell currencies, check your balance, activate and deactivate the card by yourself via bank's mobile application. Use 6-digit PIN / signature as security for transactions. The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions		Payments limit 1,500,000 Baht/Card/Day
card by yourself via bank's mobile application. Use 6-digit PIN / signature as security for transactions. The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay' s merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions	Conditions	It is a debit card linked with Thai Baht deposit account, buy and
Use 6-digit PIN / signature as security for transactions. The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions Privilege and Other conditions Privilege and Other conditions Privilege and Other conditions		·
The maximum amount of all currencies, all types of travel card 5 Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		
Million Baht. Can use the card in Thailand same as general debit card with Thai baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		Use 6-digit PIN / signature as security for transactions.
Can use the card in Thailand same as general debit card with Thailand to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions		The maximum amount of all currencies, all types of travel card 5
baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the Thai Payment Network and UnionPay acceptance. Use a card to withdraw / make payments oversea under the currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		
currencies provided only. In case of make transactions with other currency will be rejected. Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Poposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		baht currency by deducted the deposit account link to the card. Both withdrawals at ATMs and payment for goods / services at the
currency will be rejected. Purchase products and services at worldwide UnionPay's s merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		Use a card to withdraw / make payments oversea under the
 Purchase products and services at worldwide UnionPay's merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself 		currencies provided only. In case of make transactions with other
merchant, support magnetic, chip, contactless, QR Code payment and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		currency will be rejected.
and e-commerce. Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		Purchase products and services at worldwide UnionPay's
Withdraw cash at worldwide UnionPay's ATMs. Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		merchant, support magnetic, chip, contactless, QR Code payment
Use the service through the bank's Mobile Application for card management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		and e-commerce.
management, money exchange and active-inactive the card etc. In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		Withdraw cash at worldwide UnionPay's ATMs.
 In case of cash withdrawal at foreign ATMs or payments at foreign merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself 		Use the service through the bank's Mobile Application for card
merchant or websites with currencies other than CNY, transaction will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		management, money exchange and active-inactive the card etc.
will be convert to THB and deduct deposit accounts link with the card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		In case of cash withdrawal at foreign ATMs or payments at foreign
card by merchant/UnionPay exchange rate and markup 2.5% for exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		merchant or websites with currencies other than CNY, transaction
exchange rate risk Deposit/Withdraw/Transfer Conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		will be convert to THB and deduct deposit accounts link with the
Privilege and Other conditions Privilege and Other conditions The card is non-transferable. The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		card by merchant/UnionPay exchange rate and markup 2.5% for
• The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		exchange rate risk
• The card is valid for 5 years from the month of production and or the last day of the month and year printed on the card. When the card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself		The card is non-transferable.
card expires, Cardholders can contact the bank's branch to issue a replacement card or able to sell the remaining funds by yourself	Privilege and Other conditions	The card is valid for 5 years from the month of production and or
replacement card or able to sell the remaining funds by yourself		the last day of the month and year printed on the card. When the
		card expires, Cardholders can contact the bank's branch to issue a
through the hank's mobile application		replacement card or able to sell the remaining funds by yourself
through the bank 3 mobile application.		through the bank's mobile application.



	The Bank does not support profit making from currency speculation.	
	The Bank reserves the right to cancel or terminate or suspend the	
	Card or relevant services and claim for damages or compensation	
	immediately in case where the Bank considers that the Card may	
	be used for commercial purpose or used for currency speculation	
	or other purposes except for consumption purpose or the use of	
	Card breaches, or is likely to breach any laws, regulation or	
	notification of any authorities.	
	• The Bank reserves the rights to change or cancel details,	
	conditions and any privilege in this card without prior notice. In	
	case of having dispute, the Bank decision is final.	
Card Issuance Fee (Baht)	150	
Card Annual Fee (Baht/Year)	350	
Card Replacement Fee (Baht)	150 Baht	
Card Delivery Fee (Baht/Card)	42 Baht / Card	
when customer choose to pick up the card		
at home address.		
Spending at EDC Machines Fee	No fee	
Use the card at domestic ATM / ADM		
Withdraw/transfer funds within the	No fee	
same clearing zone as the KTB ATM/ADM		
Transfer outside clearing zone at KTB		
ATM/ADM		
(1.1) first transaction of the	No fee	
month		
(1.2) from second transaction of	10 Baht/Transaction	
the month onwards		
Withdraw funds outside clearing zone	15 Baht/Transaction	
at KTB ATM/ADM		
Inter-provincial transfer at another	• 10 Baht charge for every 10,000 Baht; then 1Baht for every	
bank's ATM/ADM	1,000 Baht in excess. Fraction of a thousand is No Fee Charge	
	Network fee 10Baht/transaction	
	Minimum service fee 20Baht/transaction	
	Maximum service fee 1,000Baht/transaction	



Inter-provincial withdraw at another bank's ATM machine	20 Baht/Transaction
Withdraw within the same province at another bank's ATM machine	No fee
In case the customer performs transaction at another bank's ATM/ADM more than 4 transactions per month. - The fee will be charged from the 5th transaction of the month onwards.	10 Baht/Transaction
Withdrawal foreign ATMs Fee	 Fees that Krung Thai Bank charges per transaction in currency is 20 CNY Currencies other than CNY 100 Baht/transaction Fees charged by the service provider: depending on the policy of the service provider.
Foreign currency cash withdrawal at	• 20 CNY
Krungthai branches Fee*	Limit 25,000 Baht/Transaction
*Available at : Nananua branch, Siam	Limit 2 Transaction/Day
Paragon Branch, Central World Plaza	Monthly limit for waived fees: 25,000 Baht
Branch and Central Ladprao Branch	
*The INR and MYR currency service is not supported.	
Responsibilities of the cardholder in case	After the customer knows that the card has been lost or stolen,
of lost card	customers should notify the bank immediately to process the card suspended at Krungthai Call Center 02-111-1117 or International Toll Free +800-1111-1117 (Learn how to use international toll-free at the website krungthai.com)
Contact bank	 Bank's branche nationwide Website krungthai.com Krungthai Call Center 02-111-1117 or International Toll Free +800-1111-1117 (Learn how to use international toll-free at the website krungthai.com) email: Call.CallCenter@krungthai.com Other channel via Facebook/Twitter/Youtube/LINE/ Instagram by typing "Krungthai Care"



Remark	•	Customers should be careful and maintain the card and PIN as well
		and should not reveal the PIN or card information to other people.
	•	After the customer knows that the card has been lost or stolen,
		customers should notify the bank immediately to process the card
		suspended.
	•	If the PIN is used incorrectly for 3 consecutive times, the system
		will automatically suspend the card. Customers should contact the
		bank's branch to release the suspension or issue a new card in
		case of unable to remember the PIN.
	•	For card cancellation, please contact bank's branch.