

**Terms and Conditions for Account Opening: Basic Banking Account**

1. When opening deposit account, the Depositor must completely present identification documents as required by the Bank and provide information or fill in the application form, as well as provide the Bank with a withdrawal condition and a specimen signature whereby the Depositor must not use a pseudonym or conceal the Depositor's real name for opening a deposit account.
2. The Depositor must be a Thai individual who is entitled to the Government Welfare benefits or Thai individual aged 65 years or above. Each account holder is allowed to possess one valid account, under one account holder name only.
3. No minimum deposit amount required for account opening (Account Opening by zero (0) Baht) and each additional deposit.
4. The Bank will give an account passbook to the Depositor. The Depositor cannot transfer the account owner, edit or tear off any page of the passbook. The Depositor must keep passbook in a secure place and avoid being placed under any other person's custody without permission from the Depositor. If the passbook is damaged or lost, the Depositor must immediately inform the Bank at any branch or call the Call Center Tel. 0-2111-1111 in order to suspend the account. In case of lost passbook, a police report is required for the Bank's consideration.
5. The Depositor consents the Bank to pay interest to the Depositor at the rate, period and method as announced by the Bank from time to time. Moreover, the Depositor consents that the Bank has the right to change the interest rate of all deposit accounts at any time. The Bank shall announce the determination or change of interest rate to the public at the Head Office, all branches nationwide and via the Bank's website (krungthai.com). Accordingly, if such amendment and/or change significantly affects the Depositor's use of the service, the Bank may notify the Depositor through additional channels as deemed appropriate such as via SMS or email, etc. When the Bank announces any change of interest rate, the Depositor agrees to accept the interest rate announced by the Bank and consents to the Bank to apply the changed rate with the Depositor's deposit account immediately. In this regard, the passbook or deposit slip is not required to submit to the Bank for recording the interest rate modification.
6. Changes to a personal information, a specimen signature, an address or any condition, the Depositor must inform the Bank in writing by using a form specified by the Bank, together with submitting the related documents and a specimen signature, an address or a condition that the Depositor requests to change.
7. Writing on document related to the deposit or withdrawal, the Depositor must use a pen with non-erasable ink, otherwise, the Bank shall not be responsible for any damage occurred.
8. Every deposit or withdrawal made at Bank's branches, the Depositor must present the relevant document to the authorized signatory officer of that branch in order to record a deposit or a withdrawal. The Depositor must check the accuracy of the deposit or withdrawal money and the account balance. In case of discrepancy, the Depositor shall immediately inform the Bank for correction.
9. When the Depositor deposits a cheque, the bills of exchange or any other negotiable instruments, the Bank will process for fund collection only. In this regard, the Depositor shall pay the fee relating to bill for collection (if any) at the rate specified by the Bank whether the Bank collects the funds from instruments or not. The Depositor will receive an interest

under the terms of the Bank or the Depositor is entitled to withdraw money from the cheque/instrument only when the Bank completely collects the funds from cheque or instrument. In case the Bank is unable to collect funds from a cheque or instrument deposited, the Depositor shall be notified by the Bank and the Depositor shall immediately contact the Bank for the returned cheque or instrument within the specified time.

10. The account balance shown in the passbook will be deemed correct only if it is verified by the corresponding record kept by the Bank. The passbook should be updated at least once a month at any branch or via the Passbook Update Machines.
11. If the Depositor conducts banking transactions without using the passbook (No Book) i.e., conducting the deposit and withdrawal without passbook or depositing, withdrawing and transferring via the ATM/ADM or transferring via Krungthai NEXT etc., exceeding 30 transactions and when the Depositor wishes to update the passbook, the Bank will combine all transactions to be one for each debit and credit. If the Depositor requests for details of such combined transaction, the Depositor shall contact the Bank's branch for issuing an account statement. Relevant fee rates are subject to terms and conditions determined by the Bank.
12. Interest that the Depositor has already received, if it is more than the interest that should be received, the Depositor consents the Bank to immediately update the account statement or adjust the account balance for accuracy.
13. In case the interest from Basic Banking Account that does not comply with the criteria and conditions for Tax Exemption from Personal Income Tax on Interest Income Received from Saving Deposit Accounts according to the notification of the Director-General, the Revenue Department, the Bank is required to deduct the interest of such deposit account for withholding tax in order to deliver such withholding tax to the Revenue Department. If the interest of deposit is not enough for withholding tax deducting, the Depositor agrees to authorize the Bank to deduct such deficit from account balance in the deposit account maintained with the Bank.
14. If the Bank deposits money into the Depositor's account by any means whereby it is a wrong account number or the deposit amount is incorrect, and the Depositor has no legal right to such deposit amount, the Depositor shall authorize the Bank to immediately debit such amount from the Depositor's account. However, the Bank shall inform the Depositor of such transaction thereafter via telephone. If the account balance of the Depositor has no money or is insufficient for the debit, the Depositor agrees to pay such amount in full to the Bank immediately upon receipt of the notification from the Bank.
15. For the cross-branch withdrawals, the Depositor is required to conduct the withdrawal in person and present the ID card or other identification documents as prescribed by the Bank to the Bank officer.
16. Withdrawals by proxy can be made at any branch of the Bank. Unless the account holder's signature is unattainable, withdrawals must exclusively occur at the account holder's designated branch. A proxy is required to present the ID card or other identification documents of both the Depositor and a proxy, including the required documents as prescribed by the Bank to the Bank officer.
17. In the event that the Basic Banking Account has no active transactions (no deposit-withdrawal) for 24 consecutive months, or the Depositor is not a person entitled to the Government Welfare benefits, the Bank shall change the product

type from a Basic Banking Account to a normal Savings Account of the Bank. In case of changing the account type due to the account having no active transactions for 24 consecutive months, the Bank will notify the Depositor at least 30 days in advance. For the change of account type due to the Depositor not being a person entitled to the Government Welfare benefits, the Bank reserves the right to notify the Depositor when the Bank has successfully changed the account type. In this regard, the Depositor consents the Bank to pay interest and charge related fees according to the rate announced by the Bank for the normal Savings Account.

18. For active Basic Banking Account, the Bank will waive account maintenance fee.
19. In the event that the Depositor has applied for the KTB Shop Smart Classic Card or the Krungthai Mastercard Debit Card with Basic Banking Account, the Bank will waive the entrance fee, annual fee and card issuance fees in case the original card has expired.
20. The Depositor consents the Bank to charge fees related to the Basic Banking Account at the rates and criteria announced by the Bank, unless specified otherwise under these terms and conditions.
21. The Depositor agrees that the Bank has the right to add and/or change terms and conditions of Bank's service, including criteria, fee rates and/or other expenses in using the Bank's service as the Bank deems appropriate. The Bank will post an announcement to inform the Depositor in a public area at the Head Office, other branches of the Bank and via the Bank's website (krungthai.com). Consequently, if such amendment and/or change significantly affects the Depositor's use of the service, the Bank may notify the Depositor at least 30 days in advance through additional channels as deemed appropriate such as via SMS or email, etc.
22. Any documents or letters of the Bank, which are delivered to the address or the workplace or the contact address or to the email address or via telephone number specified in the application form of deposit account opening or the Depositor informed to the Bank respectively, the Depositor agrees that the Bank has duly and rightfully delivered documents to the Depositor.
23. The Bank will immediately restrain any payment from the account when the Bank has acknowledged that the Depositor is deceased. The heirs or the administrator of the estate of the Depositor have the right to receive the deposit in the account by presenting the passbook or deposit slip along with the relevant documents required by the Bank to prove to the Bank's satisfaction. The Bank will then consider repaying such deposit.
24. In case the Depositor has any outstanding indebtedness with the Bank, the Depositor hereby authorizes the Bank to immediately deduct such outstanding indebtedness from the Depositor's deposit account, whether in whole or in part.
25. In case the Depositor opens a deposit account by using the Depositor's own name as the sole account owner, although the withdrawal condition specifies that the Depositor has the right to solely or jointly with other co-Depositor for withdrawal, the Depositor agrees that the Bank shall consider the right of claim for money in a deposit account belongs to the Depositor who is the account owner only.
26. In case the specified law, announcement or government regulation requires the Bank to disclose the information or the financial transaction of the Depositor or one/some of the Depositor's customers to the government officer or the

government agency, when the Bank receives the request, the Depositor consents the Bank to disclose such information and/or to report the Depositor's financial transactions to the government officer or the government agency in all respects.

27. The Depositor agrees not to bring the deposit account for incurring any obligation with a person, a juristic person or other financial institutions, including but not limited to a transfer of a right of claim in a deposit account and/or a right to receive deposit, whether in whole or in part, unless the prior written consent from the Bank is obtained.
28. The Depositor agrees that the Bank has a right to restrain the deposit and/or withdrawal service for the Depositor's deposit account and/or close such deposit account at any time when the Bank suspects any doubtful incidents related to such deposit account or the financial transaction of whether the Depositor or related person to the Depositor or one of the Depositor's customer becomes the account or contains financial transactions that related to corruption, being against the law or using the account in an illegal way, including but not limited to the anti-money laundering transaction or financial support to the terrorism. In this regard, the Depositor agrees not to claim for any damages arising from the Bank's action as abovementioned at all.
29. The Depositor agrees and consents to the Bank to send and/or disclose personal information, financial information and/or any information, which the Depositor has provided or already exists with the Bank; or the Bank has received or accessed from other sources; or any other information as prescribed by the agencies or the committee having the power under the law; to the agencies/organizations/government agencies and/or any juristic person that the Bank is a counterparty or has a relationship with. The main objective is to support the Bank's services such as data analysis, improvement of the Bank's products or services, completing tasks that the Bank hires or assigns third parties to perform on behalf of the Bank (e.g., works relating to technology, IT, communication, debt collection, etc.) whether in a whole or in some part. In this regard, the Depositor acknowledges that the Depositor can contact the Bank via Contact Center Tel. 0-2111-1111 or any branch. However, the channels to contact the Bank may change, increase or decrease in the future. The Bank will inform the Depositor of such change on the Bank's website. In addition, when the Depositor provides personal information of any person other than that of the Depositor himself/herself to the Bank, the Depositor represents and warrants that (a) the Depositor has checked the accuracy and completeness of other persons' personal information provided by the Depositor to the Bank and will notify the Bank if there are any changes in the provided personal information of other persons (if any); (b) The Depositor has obtained consent or is able to rely on other lawful bases for collection, usage, disclosure and/or transfer of such persons' personal data in accordance with applicable law; (c) The Depositor has notified about the Bank's relevant privacy policy to such persons; and (d) The Bank can collect, use, disclose and/or transfer personal information for the purposes set out in the Bank's relevant privacy policy, which may be revised from time to time. This includes all purposes set forth in these terms and conditions.
30. The Depositor acknowledges that being hired to open an account, buying and selling an account or consenting other people to use accounts in committing an offense shall get punishments by the law.
31. The Depositor agrees to be bound and to comply with the terms and conditions as specified in this agreement, including the regulations and procedures as specified by the Bank, both of which are stated now and/or will continue

to be specified in the future in all respects. Thus, the Bank shall notify such amendment in advance via the channel specified by the Bank accordingly.

32. The Depositor acknowledges the contents of the terms and conditions for Basic Banking Account and agrees that the contents are in accordance with the determination of the Depositor in all respects.
33. The Depositor agrees to pay service fees, fees, and any expenses in opening a deposit account and/or using the services as specified by the Bank at the present and/or as announced in the future by the Bank in all respects. Additionally, these terms and conditions are considered as part of the application form for deposit account opening. If the Depositor fails to comply with the terms and conditions and/or any cautions resulting in damage to the Bank and/or any person, the Depositor agrees to take responsibility for such damage occurred upon the Bank's claim immediately. In the event that a fault occurs, regardless of the reason for that mistake, the Depositor agrees that the Bank is entitled to adjust and correct the faults and errors for accuracy, including allowing the Banks to debit funds and/or transfer funds from various accounts of the Depositor maintained with the Bank without requiring the consent of the Depositor in any way. However, the Bank will notify the Depositor of the debit and/or transfer such amount thereafter.
34. The Depositor accepts that the information provided in the application form for account opening as well as other document submitted to the Bank is accurate, true and complete in all respects.
35. The Depositor allows the Bank to inspect and/or search for the information from the Civil Registration and/or faces of Depositor from the relevant government agencies, including to contact, request some or all of Depositor's information or from any person or juristic person, if necessary and/or in case the Bank deems appropriate.
36. The Depositor allows the Bank to adjust and update the information that the Bank has acquired since the date of request for opening a deposit account for accuracy in order to prevent fraud crimes.
37. The Depositor consents the Bank to present the news, and/or product information and/or Bank's services to the Depositors, including the information sending or notifying via SMS and/or other electronic channels. If the Depositor does not wish to receive news and/or product/services information from the Bank, the Depositor can notify the Bank through specified channels such as Contact Center Tel. 0-2111-1111 or at any branch.

#### Terms and Conditions for PromptPay International Services

Krungthai Bank Public Company Limited (the "Bank") will provide PromptPay International services that is the services covering funds receiving from or transferred to overseas, subject to terms and conditions, timeline and procedure including the fee determined by the Bank. The customer/depositor as the user that request to use the services ("User") also agrees to the following terms and conditions:

- (a) For services with respect to receiving funds transferred from overseas, the User agrees that the Bank may disclose its account name, account number and/or other information to the transferor and the relevant service provider in a foreign country for the purpose of compliance with the laws and/or regulations that in force to the service provider and for corrective checking of the transaction.

(b) For services with respect to transfer funds to overseas, the User agrees that the Bank may disclose its t account name, account number and/or other information to the transferee and the relevant service provider in a foreign country for the purpose of compliance with the laws and/or regulations that in force to the service provider and for corrective checking of the transaction.

For transfer funds to overseas, the User agrees and accepts that the User will transfer money to overseas with the foreign currency determined by the Bank and in case the User requires to exchange currency from Thai Baht to such foreign currency, the User agrees to exchange the money by using exchange rate specified by the Bank. In addition, in case the User is Thai nationality, the User shall not proceed with transfer money into its own account in aboard. These terms and conditions shall be an integral part of terms and conditions of Saving Deposit and/ or Current Deposit Account that and/or other relevant product or service with the Bank.