

## Terms and Conditions of the “Get & Go” Transaction Services

1. Definition: In these terms and conditions, the “Get & Go” transaction services refer to the services provided by Krung Thai Bank Public Company Limited (“the Bank”) for account holders (“the Applicant”) having with the Bank for making advance transactions by the Applicant via the Krungthai NEXT application, e.g., deposits, withdrawals and or other channels specified by the Bank for the Applicant’s own deposit accounts prior to completing successful transaction at the Bank’s branch without the need to use the deposit account passbook for such transactions.

2. The Applicant can only make advance transactions with their own Krungthai deposit accounts according to the conditions, procedures and methods as specified and provided by the Bank at any given time. The Applicant can make deposit transactions with no maximum limit or make withdrawal transactions up to 200,000 Baht per transaction. After completing a transaction at the Bank’s branch, the Applicant can make a new transaction without limitations per day unless otherwise specified by the Bank.

3. In using the “Get & Go” transaction services, the Applicant agrees to proceed with orderly transactions within specified time, details are as follows:

3.1 First The Applicant shall make advance transactions via the “Get & Go” transaction services on the Krungthai NEXT application by specifying a deposit account number and the amount for a cash deposit or withdrawal or other transactions as specified by the Bank, provided that such transaction shall be made by the Applicant at the Bank’s branch during the branch’s business hours and within 24 hours from the time of making such transaction. Otherwise, the Applicant is unable to make such advance transactions at the Bank’s branch. However, the Applicant can make advance transactions again on the Krungthai NEXT application.

3.2 Second After completion of the first step, when the Applicant is ready to proceed with the transaction at the Bank’s branch, the Applicant shall create a QR code on the Krungthai NEXT application to be scanned with the queue ticket dispenser located at the Bank’s branch. The queue number will be displayed on the Krungthai NEXT application and on the queue ticket paper. The branch staff may request the Applicant to present id card for verification of the Applicant’s information at the Bank’s branch or to update the Applicant’s information. In case of withdrawal transaction, the Applicant will receive a notification on the Krungthai NEXT application in order to confirm the transaction with PIN. The QR code will be valid for 5 minutes or as specified by the Bank. If such time limit exceeded, the Applicant can create a new QR code within the time specified in Clause 3.1.

Once the transaction is successful, the system will notify the Applicant via the Krungthai NEXT application and the Applicant will receive a notification of the successful transaction result via the Applicant’s e-mail linked to the Krungthai NEXT application.

In this regard, in carrying out Clauses 3.1 and 3.2, it is required that the criteria, conditions and methods are proceeded with the Bank’s requirements.

4. The Applicant agrees and acknowledges that any records or documents made by the Bank, whether in electronic or other methods, are deemed accurate in all respects without requiring the Applicant’s verification or signature unless there is an explicit error in such evidence or document with the Applicant’s objection within a reasonable time.

5. The Applicant can cancel a deposit or withdrawal transaction by tapping “Canceled Transaction” button after making an advance transaction via the Krungthai NEXT application or informing the Bank’s staff for transaction cancellation. In this regard, the Applicant will receive a notification of the transaction cancellation via the Krungthai NEXT application.

6. The Applicant agrees and acknowledges that when using the “Get & Go” transaction services, the Applicant will comply with the criteria, conditions and methods as specified by the Bank. In addition, the Applicant agrees and acknowledges that the transactional information in deposit or withdrawal for such “Get & Go” transaction services is accurate and complete according to the Applicant’s intention.

7. The collection of transaction fees (if any) shall be in accordance with the fees specified by the Bank.

8. The Bank gives priority to the management of the personal data in accordance with the relevant laws. The Applicant can read the Bank's privacy policy at <https://krungthai.com/th/content/privacy-policy> or through other channels as specified by the Bank.

9. The Bank shall have the rights to amend, modify or supplement any terms and conditions hereof or terminate the "Get & Go" transaction services at any time by notifying to the Applicant in advance within a reasonable time. If such amendments, modifications, or supplements do not disadvantage the Applicant, the Bank can notify the Applicant after the changes have been implemented.

10. The Applicant agrees and acknowledges that unless otherwise expressly specified in the terms and conditions of the "Get & Go" transaction services, all other terms and conditions shall be in accordance with the terms and conditions of Krungthai NEXT services and the terms and conditions of the "Get & Go" transaction services shall be deemed an integral part of the terms and conditions of Krungthai NEXT application services.

11. In case the terms and conditions hereof are made in both Thai and English, and if there is any discrepancy or inconsistency between such versions, the Thai version shall prevail.

12. The terms and conditions hereof, including its amendments, supplements have been made available to the Applicant for the purpose of reviewing the details through the channels specified by the Bank, such as the Bank's website.